Emergency Response Policy

- The responsibility of the Town is limited to the sewer mains only; however the Sewer District will attempt to assist you when you have a problem with your sanitary lateral on an **EMERGENCY** basis.

- The homeowner is responsible for maintaining sewer laterals, not the Town.

- The owner is responsible for the entire sanitary (or drainage) sewer lateral from the building to the sewer main, up to and including the wye connection in the roadway.

- The owner is responsible for the removal of roots, grease, other blockages and any repairs required to the sewer lateral, along with any costs associated with this maintenance.

- Costs and claims that arise due to problems in your sewer lateral will not be considered by the Town for reimbursement.

- Sanitary sewers convey wastes from bathrooms, kitchens and laundry facilities.

- Storm sewers convey water from sub-surface drains, sump pumps and gutters.

- It is illegal to purposely drain gutters, sump pumps or ground water to the sanitary system.

- You should consider providing plugs or backwater prevention devices for all floor drains, sump pumps and other basement plumbing fixtures that could overflow.