CAN YOU BE REACHED QUICKLY IN AN EMERGENCY?

Information can be sent to:

Your Home Phone

Your Cell Phone/TDD

Your Email

WHAT CAN ETNS BE USED FOR?

Emergency Telephone Notification System can be used for a variety of emergency situations. They may include, but are not limited to the following:

- Neighborhood Emergency Incidents
- Missing Person Alerts
- Natural Disaster Alerts
- Search and Rescue Operations
- Hazardous Material Leaks
- Wanted Person Alerts
- Emergency Evacuations
- Crime Prevention
- Homeland Security
- Special Community Notifications

Emergency Telephone Notification System (ETNS) Information

Compliments of the ECD Public Awareness Committee

"We're Here First, When Seconds Count"

Emergency Communications Department

Monroe County 9-1-1

321 West Main St
Rochester, New York 14608
585-528-2200

John M. Merklinger
Director

WHAT IS *ETNS?*

Emergency Telephone Notification System can be used to notify the public (YOU) with important information. It allows emergency agencies; police, fire, EMS and 9-1-1 to relay critical information to you about natural and man-made disasters.

The pre-recorded message will give this information to the affected homes and businesses. If a line is busy the *Emergency Telephone Notification System* will attempt to call again.

These notifications can be in a specific geographical area or within municipal boundaries. This means it can call a certain range of house numbers on a street, or an entire town if necessary.

CELL PHONE AND EMAIL REGISTRATION

Currently residents can register their cell phones and their Email for the *Emergency Telephone Notification System* to contact them.

Some of the selections that can be chosen are:

- Voice, Text or Both
- TTY/TDD
- Email Address

HOW DO I SIGN UP?

You DO NOT need to register your hard wired home phone. This is already done by the phone company to your address.

To enroll or register a device other than your home phone service, visit the Monroe County website at **www.monroecounty.gov** and click the 911 cell phone registration link under the on-line services section.

The following is information that will be needed. This includes:

- Street name and house number
- City or Town (A non-postal address)
- First and last name
- Cell phone (or TDD) number including area code
- You must select a notification method including voice, text, voice & text, TTY/TDD, and/or Email address

Note: Text message selection can only be used with a cellular phone that has text messaging enabled. Standard data/text fees may apply.

When all the information has been completed click the submit button and you will be directed to a confirmation page stating your registration is complete.